319 Doodles - Our Guarantee

The puppy is guaranteed for one year against fatal and congenital/genetic diseases that negatively affect the health of the puppy. This includes severe hip dysplasia which requires surgery to return the animal to a walking state. Problems with the liver, kidneys, pancreas, spine, and heart that are severe/life threatening are also included. If the puppy dies within the one-year time, the buyer will pay to have it autopsied. If the cause of death is congenital or genetic the seller will replace the puppy with an equal valued puppy within 12 months from the date the seller was informed.

Puppies showing serious signs of severe congenital defects will be replaced as follows:

It must show the defect within the covered time, up to one year of age. The seller must be notified of the problem within 2 days of the diagnosis and the buyer must provide reports from 2 licensed veterinarians that are from 2 unassociated clinics. The reports must come to the same conclusion and reach the same diagnosis. If the buyer would like a replacement puppy all vet records must be obtained and given to the seller within 5 days of the initial request. The puppy must also be returned to the seller within 10 days of the initial request. Or, if the situation is severe enough, the puppy may be euthanized with prior permission from the seller. The seller will replace the puppy with one of equal value within 12 months. The returned puppy must be in good condition, other than the problem reported. Buyer is responsible for all costs to return the puppy and all costs in getting the replacement puppy to the buyer. No replacement will be given if the puppy is euthanized without the seller's permission. No replacement will be given if the puppy dies, and the buyer does not have an autopsy performed or if the autopsy does not show that a congenital defect caused death. Any physical problem, which is, or could be, caused by accident, injury, neglect, or poor diet is not covered under this guarantee.

As of the date of delivery, your puppy will be up to date on vaccinations and de-worming. Treatment/preventative for coccidia and giardia will also be given if needed based upon a fecal evaluation. The buyer will be given a shot record with everything that has been given. More vaccinations and de-worming will be needed, and buyer is responsible for these. The puppy is guaranteed against Parvovirus and Distemper for 5 days upon arriving to buyer's home. If the buyer claims either of these diseases an ELISA test must be performed within 5 days. This guarantee does not include stress induced illness such as coccidia or kennel cough, which can be very common in puppies.

The seller is not responsible for any medical expenses that are incurred. By owning a puppy, trips to the vet and bills are expected. The puppy has been vet

checked within 3 days of leaving the seller and found to be in good health. The puppy will not leave if it is showing any sign of illness or injury.

All items covered by the guarantee are by replacement only, with the seller choosing the replacement puppy. No refunds will be given in part or in full. The buyer is responsible for all shipping and transportation costs associated with returning an affected puppy and obtaining replacement puppy. If the buyer refuses to return the puppy, or have it euthanized, the right to a replacement puppy is forfeited, forever.